

**SUPPLEMENTAL / BID BULLETIN NO. 1**

**TITLE** : PROVISION OF DEDICATED INTERNET CONNECTION FOR DSWD FO CARAGA REGIONAL OFFICE AND FIBER BROADBAND CONNECTION FOR 17 SUB-REGIONAL OFFICES (PRIMARY ISP)

**ITB NO.** : 10594912

**DATE** : 03 March 2024

This Supplemental/Bid Bulletin is issued to all prospective bidders announcing the following:

**A. Please be advised of the following changes found in SECTION I. INVITATION TO BID of the Bidding Documents:**

- **Items No. 1**

	<b>ORIGINAL REQUIREMENT</b>	<b>AMENDED REQUIREMENT</b>
1.	The Department of Social Welfare and Development – Field Office Caraga, through the <i>General Appropriations Act for C.Y. 2024</i> intends to apply the sum of <b>Four Million Seven Hundred Sixty-Three Thousand Pesos and 18/100 Only (Php4,763,298.18)</b> being the ABC to payments under the contract for <b>PROVISION OF DEDICATED INTERNET CONNECTION FOR DSWD CARAGA REGIONAL OFFICE AND FIBER BROADBAND CONNECTION FOR SUB-REGIONAL OFFICES (PRIMARY ISP)</b> . Bids received in excess of the ABC shall be automatically rejected at bid opening.	1. The Department of Social Welfare and Development – Field Office Caraga, through the <i>General Appropriations Act for C.Y. 2024</i> intends to apply the sum of <b>Four Million Seven Hundred Sixty-Three Thousand Pesos and 18/100 Only (Php4,763,298.18)</b> being the ABC to payments under the contract for <b>PROVISION OF DEDICATED INTERNET CONNECTION FOR DSWD CARAGA REGIONAL OFFICE AND FIBER BROADBAND CONNECTION FOR 17 SUB-REGIONAL OFFICES (PRIMARY ISP)</b> . Bids received in excess of the ABC shall be automatically rejected at bid opening.

**B. Please be advised of the following changes found in SECTION VII. TECHNICAL SPECIFICATIONS of the Bidding Documents:**

- **II. CRITERIA FOR EVALUATION, TECHNICAL REQUIREMENTS**

	<b>ORIGINAL REQUIREMENT</b>	<b>AMENDED REQUIREMENT</b>
a.	Bidders must submit a detailed work plan specifying installation design, detailed activities, connectivity diagram from end user premise up to the last mile and timelines. <del>Bidders are required to conduct site inspection.</del>	a. Bidders must submit a detailed work plan specifying installation design, detailed activities, connectivity diagram from end user premise up to the last mile and timelines.

ORIGINAL REQUIREMENT	AMENDED REQUIREMENT
<p><del>b. There shall be no repeating Service Provider for Primary and Secondary lines. The selected service provider for the Primary Internet Service</del></p>	<p>Requirement letter b. will be omitted.</p>
<p>d. The bidders must be compliant with the following parameters:</p> <ol style="list-style-type: none"> <li>1. Bandwidth and Connectivity Support                             <ol style="list-style-type: none"> <li>i. Guaranteed Dedicated Bandwidth with Committed Information Rate (CIR) 1:1 Ratio from Telco provider to client;</li> <li>ii. Immediate problem isolation and resolution;</li> <li>iii. Provide corrective service information and configuration;</li> <li>iv. Remote system monitoring and reporting (MRTG of each of the sites).</li> </ol> </li> </ol>	<p>d. The bidders must be compliant with the following parameters:</p> <ol style="list-style-type: none"> <li>1. Bandwidth and Connectivity Support                             <ol style="list-style-type: none"> <li>i. Guaranteed Dedicated Bandwidth with Committed Information Rate (CIR) 1:1 Ratio from Telco provider to client;</li> <li>ii. <b>Broadband Internet Service lines with Maximum Information Rate (MIR), 80% required bandwidth for uptime and reliability;</b></li> <li>iii. Immediate problem isolation and resolution;</li> <li>iv. Provide corrective service information and configuration;</li> <li>v. Remote system monitoring and reporting <b>(MRTG for DSWD Field Office Caraga. For Satellite Offices, submit monthly uptime report).</b></li> </ol> </li> </ol>
<p><del>3. Service Provider Selection i. Must not have a repeating service provider to ensure redundancy (e.g. different ISP for primary and secondary lines);</del></p>	<p>Requirement number 3. will be omitted.</p>

• TERMS OF REFERENCE:

ORIGINAL REQUIREMENT	AMENDED REQUIREMENT
<p>f. Rebates</p> <p>iii. Rebate Schedule for Downtime Connection Interruption/Outage</p> <p>If the interruption is attributable to the ISP, as acknowledged by the ISP's Fault Management Center, the ISP shall voluntarily make the appropriate "Performance Credit" or rebate to DSWD FO Caraga without the need to report or claim on the outage. <del>The credit allowance/rebate shall be applied to the next billing month.</del></p>	<p>f. Rebates</p> <p>iii. Rebate Schedule for Downtime Connection Interruption/Outage</p> <p>If the interruption is attributable to the ISP, as acknowledged by the ISP's Fault Management Center, the ISP shall voluntarily make the appropriate "Performance Credit" or rebate to DSWD FO Caraga without the need to report or claim on the outage. <b>For satellite offices, a report through the ISP's service hotline shall be the basis for the claim of "Performance Credit".</b></p> <p><b>The credit allowance/rebates shall be utilized by the Field Office upon the end of the contract as an extension of service.</b></p>

This Bid Bulletin shall form part of the bidding documents.

Please be guided accordingly.

**JEAN PAUL S. PARAJES**  
Chairperson, Bids and Awards Committee



Received from DSWD, **Supplemental/Bid Bulletin No.1** for the **PROVISION OF DEDICATED INTERNET CONNECTION FOR DSWD FO CARAGA REGIONAL OFFICE AND FIBER BROADBAND CONNECTION FOR 17 SUB-REGIONAL OFFICES (PRIMARY ISP) (ITB No. 10594912)**

**RECEIVED BY** : \_\_\_\_\_ **DATE:** \_\_\_\_\_  
(SIGNATURE OVER PRINTED NAME)

**DESIGNATION** : \_\_\_\_\_

**COMPANY** : \_\_\_\_\_