

DRN: CARAGA-FO-BAC-A-COMM-24-05-15069-S

SUPPLEMENTAL / BID BULLETIN NO. 1

TITLE : PROVISION OF DEDICATED INTERNET ACCESS (DIA) FOR DSWD FIELD OFFICE CARAGA REGIONAL OFFICE AND INTERNET CONNECTIVITY FOR SUB-REGIONAL OFFICES (SECONDARY ISP)

ITB NO. : 10836457

DATE : 22 May 2024

This Supplemental/Bid Bulletin is issued to all prospective bidders announcing the following:

A. Please be advised of the following changes found in Section VII. Technical Specifications of the Bidding Documents:

• **II. TECHNICAL REQUIREMENTS**

ORIGINAL REQUIREMENT	AMENDED REQUIREMENT
a. Bidders must submit a detailed work plan specifying installation design, detailed activities, connectivity diagram from end-user premise up to the last mile and timelines. Bidders are required to conduct site inspection.	a. Bidders must submit a detailed work plan specifying installation design, detailed activities, connectivity diagram from end-user premise up to the last mile and timelines.

• **TERMS OF REFERENCE under I. PROJECT DURATION AND PERIOD OF ENGAGEMENT**

ORIGINAL REQUIREMENT	AMENDED REQUIREMENT
Eight (8) months service subscription and payment will be done on a quarterly basis . Statement of Account (Inclusive of Tax) will arrive in the 1st week of the preceding quarter.	Eight (8) months service subscription and payment will be done on a monthly basis . Statement of Account (Inclusive of Tax) will arrive in the 1st week of the preceding quarter.

• **TERMS OF REFERENCE under II. DUTIES AND RESPONSIBILITIES OF THE INTERNET SERVICE PROVIDER (ISP)**

b. Actual Installation

ORIGINAL REQUIREMENT	AMENDED REQUIREMENT
2. Provide and install a Router at both ends of the Internet connections.	2. Provide and install a Router at both ends of the Internet connections. ROUTER MINIMUM SPECIFICATIONS: <ul style="list-style-type: none"> • Broadcast standard: 802.11a/b/g/n/ac • Band Type : 2.4GHz and 5GHz with channel binding • Supports up to 50 LAN clients • Security: WPA,WPA2

	<ul style="list-style-type: none"> • LAN Interface: > 2 RJ45 • With capability for remote management by authorized IT personnel
--	--

- **f. Rebates**

ORIGINAL REQUIREMENT	AMENDED REQUIREMENT
2. The selected ISP provider/s should be able to render the following services: i. Availability Provide 99.5% link uptime in a month.	2. The selected ISP provider/s should be able to render the following services: i. Availability Provide 99.5% link uptime in a month for the Dedicated Internet Access.

- **g. Maintenance**

ORIGINAL REQUIREMENT	AMENDED REQUIREMENT
1. Provide a single point of contact for customer support in both areas of network connectivity and Internet access; 2. Shall respond to request for maintenance at no cost to DSWD FO Caraga; 3. Provide not less than 7 days proactive notice of scheduled downtimes, service interruption, upgrades or preventive maintenance, if any; subject to the approval of DSWD FO Caraga and 4. Submit monthly access/usage reports to attest compliance to the SLA.	1. Provide a single point of contact for customer support in both areas of network connectivity and Internet access; 2. Shall respond to request for maintenance at no cost to DSWD FO Caraga; 3. Provide not less than 7 days proactive notice of scheduled downtimes, service interruption, upgrades or preventive maintenance, if any; subject to the approval of DSWD FO Caraga and 4. Submit monthly access/usage reports to attest compliance to the SLA. 5. Upon termination of the contract or service period, all equipment installed by the ISP should be removed from the premises of the procuring entity. A formal notification shall be provided by the ISP to the procuring entity prior to the removal of the equipment.

- **TERMS OF REFERENCE under IV. OWNERSHIP AND PUBLICATION RIGHTS**

ORIGINAL REQUIREMENT	AMENDED REQUIREMENT
1. All documentation produced under the terms of this engagement shall remain the property of DSWD. DSWD retains the exclusive right to publish or disseminate the knowledge products arising from the engagement even after the termination of this project.	1. All documentation produced under the terms of this engagement shall remain the property of DSWD.

A. Please be advised of the following changes found in ANNEX A. LIST OF SITES FOR ISP INSTALLATION:

ORIGINAL REQUIREMENT			
SURIGAO DEL NORTE			
SWAD Office SDN District 1 (Siargao)	Dapa, Siargao Island, Surigao del Norte	200Mbps	9.7632853, 126.0438931
SWAD Office SDN District 2 (SDN Mainland)	Surigao City, Surigao del Norte	200Mbps	9.7853373, 125.4969765
Provincial Operations Office SDN Cluster 2 (SDN Mainland)	Surigao City, Surigao del Norte	200Mbps	9.7632853, 126.0438931
Provincial Operations Office SDN Cluster 1 (Siargao)	Dapa, Surigao del Norte	200Mbps	9.7853373, 125.4969765

AMENDED REQUIREMENT			
SURIGAO DEL NORTE			
SWAD SDN District 1 (Dapa Siargao)	Dapa, Siargao Island, Surigao del Norte	200 MBps	9.764011476511707, 126.04237603459622
SWAD Office SDN District 2 (SDN Mainland)	Surigao City, Surigao del Norte	200 MBps	9.767216190226813, 125.48309723028477
Provincial Operations Office SDN Cluster 2 (SDN Mainland)	Surigao City, Surigao del Norte	200 MBps	9.787292871378087, 125.49256591169964
Municipal Operations Office Dapa,SDN (Siargao)	Dapa, Siargao Island, Surigao del Norte	200 MBps	9.756411286236332, 126.0533683641124

This Bid Bulletin shall form part of the bidding documents.

Please be guided accordingly.


JEAN PAUL S. PARAJES
 Chairperson, Bids and Awards Committee


 jps/jr

Received from DSWD, Supplemental/Bid Bulletin No.1 for the **PROVISION OF DEDICATED INTERNET ACCESS (DIA) FOR DSWD FIELD OFFICE CARAGA REGIONAL OFFICE AND INTERNET CONNECTIVITY FOR SUB-REGIONAL OFFICES (SECONDARY ISP) (ITB No. 10836457)**

RECEIVED BY : _____ **DATE:** _____
 (SIGNATURE OVER PRINTED NAME)

DESIGNATION : _____

COMPANY : _____